

Terms and Conditions

Pre-paid Catered Package Scheme

These Terms and Conditions apply to the use of the University of Southampton Student ID Card to participate in the pre-paid Catered Package Scheme. The purchaser agrees to abide by these Terms and Conditions.

The Catered Package Scheme is held as an electronic credit on the Student ID Card, which is made available in instalments over a fixed period.

The University operates the Scheme from multiple Campus Kitchen outlets during term time, to include B85 Café, Interchange Kiosk, Library Starbucks, Piazza Food court, Artisan café, Avenue café, Highfield Halls of Residence canteen, WSA café, Bolderwood café, NOC café, Terrace restaurant, Arlott Bar, Lounge café and The Atrium Café. Out of term, some Campus Kitchen outlets will be closed.

1. Students living in Halls sold with an eating plan (Designated Room) will automatically join the scheme upon accepting an offer of accommodation and entering into an accommodation contract. They will be enrolled in the Catered Package Scheme marketed with the room during the halls accommodation application process. Once an accommodation contract with a catered card scheme is issued, it cannot be downgraded, refunded, or cancelled while in that Designated Hall Room.
2. Catered Package Scheme can only be used to purchase food and non-alcoholic drinks. These items of exclusions is not exhaustive, and items may be added or removed from sale by the University. Bulk-buying of a single or similar item is generally not permitted and is at the sole discretion of the University.
3. Under the Scheme, Catered Package students will be available to use their Catered Package Scheme seven days a week.
4. Payment for the pre-paid Catered Package Scheme must be made in advance, via the student's accommodation bill.
5. On each eligible Scheme week, the Catered Card will be credited with a time-limited predetermined amount as GBP£. A week, for these purposes, will begin on Sunday at 00:01 and end on Saturday at 23:59.
6. If the amount credited to the Catered Package for use in a specific weekly period is not used within that same period, it will be lost to the account holder. This credit amount (or cash equivalent) cannot be carried over to any subsequent week, exchanged for cash, nor be transferred or refunded in any way.
7. In the event of the Student ID Card being lost, stolen or faulty; photo identification and student number must be provided at till point in order to make a purchase under the Catered Package Scheme.
8. The University has the right to change discounted items